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FOR IMMEDIATE RELEASE

IDEAL INTEGRATIONS, INC. HIRES NEW EMPLOYEES TO SUPPORT THEIR CLIENTS

NORTH VERSAILLES, PA – January 21, 2013 -- Ideal Integrations, Inc. has announced that Rich Williams, Autotask Manager, has become a Autotask Certified Consulting Partner.

Rich Williams recently achieved his partner status which showcases his expertise with Autotask. This certification is given only to those that have gained the highest level of knowledge and experience through intensive training and examinations. Rich has been working with this system while at Ideal Integrations to provide our clients receive the highest level of customer service and satisfaction. He has been able to optimize the project management system to ensure clear internal and external communications. Rich has also worked to deliver our clients an access to their client portal where they can stay up to date on all projects or updates taking place within their organization.

Rich attended the Florida Institute of Technology and has a Master in Computer Information Technology. He had previously worked in IT within the banking and financial industries. Rich works to improve the efficiency of Ideal's use of Autotask, the system used to integrate and manage all of the core business processes within the organization.

Ideal Integrations, Inc. is an IT systems integration company specializing in design, implementation, maintenance and management of infrastructure - ranging in scope from single projects to complete services and solutions. From start-ups to companies generating over \$2 billion in annual revenue, our customers span numerous industries and locations across the U.S. For more information on Ideal Integrations, Inc., please visit www.idealintegrations.net.

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